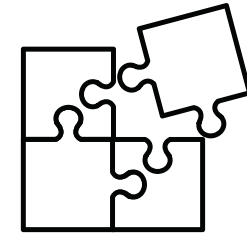


# FACILITATION GUIDE\*

\*The following are a summary of selected questions culled from a suite and does not form an exhaustive list.



## Questions to navigate the group



### Facilitating the Process

Are we ready to begin clustering / sorting?



### Encouraging Divergent Thinking

Are there alternative ways to look at this issue?



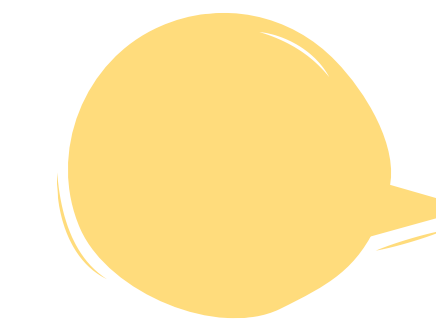
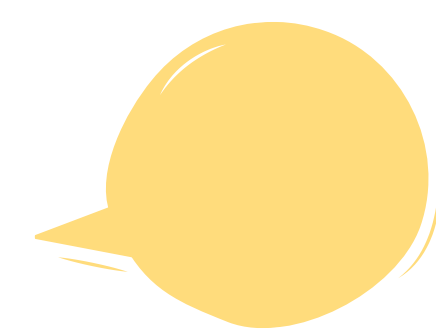
### Energising the Group

What did you find most insightful?



### Balancing Viewpoints

Does anyone have a different view?



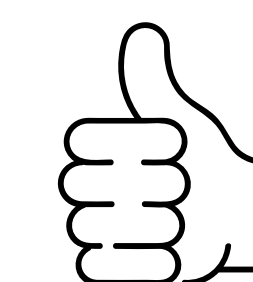
## Questions to move a conversation forward



### Clarifying Questions

What do you mean by that?

Can you explain a bit more about what you just said?



### Exploring Consensus

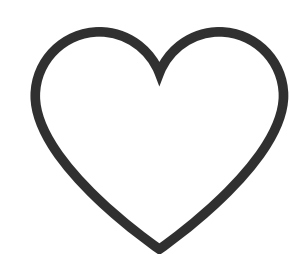
What parts do you agree with?

What themes do you see emerging?



### Linking Questions

How does what you just said relate to what was mentioned earlier?



### Affective Questions

How does that make you feel?

What is most exciting / upsetting about that?



### Exploring Conflict

What might be at the root of the disagreement here?